

To meet the standard, you will demonstrate how:

Your organisation's Case Management System supports the clear identification and management of domestic abuse cases (including victims/survivors, children and perpetrators of abuse, and any connected family members and associates).

- Domestic abuse is managed in a separate module or area in your CMS and is clearly distinguishable from anti-social behaviour.
- Where a CMS does not have the capability for separation, demonstrate how domestic abuse is managed and clearly distinguishable, recorded and monitored.
- Domestic abuse is flagged on the CMS so that any team can identify when there is abuse in the household and requires a tailored response. This should apply to the victim/survivor, perpetrator, and children.
- The CMS system enables staff to record everyone in household, including children and vulnerable adults who could be placed at risk.
- Victims/survivors who have been assessed to be at high risk or perpetrators who present a high risk are flagged and tagged, including any MARAC referrals.
- A clear system that enables information sharing between relevant teams internally.
- There is an alert system that allows key safety information to be viewed immediately on opening the case, i.e. 'do not disclose address to ex-partner'
- There is an ability to access Marac minutes easily.
- All those who have been subject of a Marac referral (victim/survivor or perpetrator) are flagged and tagged to ensure that if any repeat incidence of DA is reported a repeat referral to Marac is made